

Prof. Jeemol Unni
Director



इन्स्टिट्यूट ऑफ रूरल मॅनेजमेंट आणंद
Institute of Rural Management Anand

D.O. (O-ORD)/14/2016

April 25, 2016

OFFICE ORDER

The Grievances Redressal Committee of the Institute has been re-constituted with OMBUDSMAN and following members, with immediate effect. The term of the Committee shall be for three years.

Prof. Yogesh Doshit : OMBUDSMAN
PRM Coordinator : Member
FPRM Coordinator : Member
Admissions Coordinator : Member
Mr. Janak R Brahmhatt : Member-Secretary
(Manager, Academics)

The terms of reference of the Committee shall be:

1. To make all necessary arrangements for receiving representations/complaints/grievances from participants relating to general administration, examination and evaluation and any other problem relating to the functioning of a participant in the Institute. The representation/complaint/grievance shall be reported immediately to the Committee.
2. To examine the grievances.
3. To make necessary recommendations to the Director, IRMA.
4. To hand over the grievances related to examination and evaluation to the PRM coordinator and FPRM Coordinator.
5. To carry out all such activities as may be assigned by the Director, IRMA from time to time.

This is in compliance with the AICTE requirement. The role of Ombudsman as per AICTE norms is in Annexure 'A'.

This Office Order shall supersede the following Office Orders:

- i) Office Order No. DO/(O-ORD)/3/2013 dated January 7, 2013
- ii) Office Order No. DO/(O-ORD)/57/2014 dated June 23, 2014

(Jeemol Unni)

Encl: as above

- cc: 1) Notice Boards
2) All members of the Committee